



Duck Creek Payments Elevates API Management in a Demanding Industry

Duck Creek Payments selected Zuplo to address scalability challenges, enhance security, and streamline their API workflows. Zuplo's platform enabled rapid deployment, custom rate limiting, and seamless integration, improving performance and developer efficiency.

Challenges

- › **Feature Gaps:** Kubernetes routing lacked throttling and security transparency
- › **Integration Issues:** Azure API Management was slow and workflow-incompatible
- › **Inconsistent Lifecycle:** Required a consistent API development process
- › **Legacy Compatibility:** Sought backward compatibility with existing systems

Zuplo Solution

- › Seamless integration, compatible with GitOps workflows, for rapid deployment
- › Advanced features such as custom rate limiting and legacy authentication support
- › Optimized API performance, including enhanced security and observability
- › Scalable performance with infrastructure across 300+ data centers
- › Out-of-the-box high quality developer portal and API documentation

Key Results

Accelerated deployment to production in minutes	Improved performance with Edge ensuring low latency
Seamless integration with existing workflows	Enhanced developer experience improved overall team efficiency

About Duck Creek Payments

Duck Creek Payments is a cloud-based payments platform that connects large enterprises, particularly in the insurance sector, to the global payment ecosystem. Through a single integration, Duck Creek Payments enables businesses to access a wide range of payment providers and technologies, streamlining collections and payouts.

The Journey To Zuplo

Duck Creek Payments adopted Zuplo's API management platform, which provided the scalability and performance needed with an edge-based infrastructure deployed across over 300 data centers.

Zuplo integrated seamlessly with their GitOps workflows, enabling rapid API prototyping and deployment. Its features, such as custom rate limiting, support for legacy authentication, and enhanced observability, allowed Duck Creek Payments to secure and optimize API performance efficiently.

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Zuplo has really delivered. With the whole experience of an API-based product, it's absolutely vital that our customers understand how our product works. We have great performance. We have great observability. It fits with our platform.

James World

SYSTEM ARCHITECT, DUCK CREEK PAYMENTS



Duck Creek Technologies